

## THE SAN DIEGO LGBTQ COMMUNITY CENTER'S 2021

# Annual Report

JULY 1, 2020 - JUNE 30, 2021





## 2020-2021 STAFF\*

Tanesha Adams  
Hannah Anew  
Bridgette Austin  
Mari Ayala  
Melissa Bailey  
Monica Banuelos  
Gustavo Banuelos  
Elisa Barnett  
Miguel Bernal  
Karrah Bissett  
Jeremy Bloom  
Collin Boudreaux  
Eric Bowen  
Deja Cabrera  
Eva Callahan  
Ricardo Calleja  
Mardi Campbell

Stephen Carroll  
Leo Cartier  
Patricia Celaya  
Edgar Chavarin Ayala  
Daniel Cordero  
Ro Cordova  
Aliyah Crowder  
Jason Cuneo  
Beth Davenport  
Caroline Dessert  
Charles Enciso  
Victor Esquivel  
Lenitha Fields  
Ricardo Gallego  
Jacqueline Gomez  
Angel Gonzalez  
Vanessa Goodwin

Elizabeth Green  
Ashleigh Green  
Christina Griffin-Jones  
Malek Guerbaoui  
David Hallen  
Pamuela Halliwell  
Carter Hantula  
Aaron Heier  
Rebekah Hook-Held  
Ian Johnson  
Sabrina Johnson  
Stevie Juarez  
Alan Kaplan  
Dorian Macon  
Megan Meek  
Silvia Mejia  
Citlalli Mendoza

Sarah Merk-Benitez  
Noah Mixon  
Alicia Montellanos  
Luis Montero-Adams  
Yey Morales  
Alex Ordoubegian  
Natalie Ortiz Soria  
Mars Pacelli  
Jacqueline Palmer  
Gustavo Perez  
Shahriar Pezeshk Fallah  
Alberto Ramirez-Rosales  
Carolina Ramos  
Angela Reyes  
Robert Rochin  
Ivan Rojas  
Daniel Rubin

Joseph Severino  
Francisco Soto  
Cris Sotomayor  
Shani Stewart  
Ashley Thomas  
Carolyn Tran  
L Tuiletufuga  
Tiana Vargas  
Naya Velazco  
Prizila Vidal  
Dustin Walker  
Helen Weldeghiorgis  
Lee Wilczek  
Matty Xander  
Rick-Arlo Yah Lira  
Jenna Zamohi

\*The photo, as shown, does not include all staff. Staff list includes all staff employed during FY21.

# 2020-2021 *Center* BOARD OF DIRECTORS



**Lisa Sanders**  
(She/Her/Hers)  
**Co-chair**  
Land Acquisition Manager/  
Financial Analyst,  
Lennar-San Diego



**Joanna Clark**  
(She/Her/Hers)  
Talent Acquisition  
Leader for Asia and  
Enterprise Global  
Services, Wells  
Fargo & Co.



**Bixby Marino-Kibbee**  
(They/Them/Theirs  
& He/Him/His)  
Director, Center for  
Gender-Affirming Care,  
Rady Children's Hospital



**Kafele Khalfani, Ed.D.**  
(He/Him/His)  
**Co-chair**  
Dean of Student Affairs  
for Warren College,  
University of California,  
San Diego



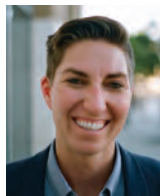
**Zaneta Encarnacion**  
(She/Her/Hers)  
Director, Special Assistant  
(Chief of Staff) to  
Superintendent/President  
Dr. Kindred Murillo,  
Southwestern College



**Ben Mendoza**  
(They/Them/Theirs)  
Council Representative,  
Office of Councilmember  
Sean Elo-Rivera, City of  
San Diego Council District 9



**Warren Ruis**  
(He/Him/His)  
**Vice Chair**  
Director of Regional  
Public Affairs, San Diego  
Gas & Electric Company



**Janessa Goldbeck**  
(She/Her/Hers)  
Principal,  
Sui Generis Strategies



**Francis Pickford, CPA**  
(He/Him/His)  
Vice President of Finance,  
Planned Parenthood of  
the Pacific Southwest



**Randall Clark**  
(He/Him/His)  
**Secretary**  
Senior Vice President  
and Chief Human  
Resources Officer,  
Sempra Energy



**Richard Gutierrez**  
(He/Him/His)  
Principal/Broker Associate,  
Barrow Gutierrez Realty  
Group, Inc.



**Sue Reynolds**  
(She/Her/Hers)  
Nonprofit consultant;  
former President and  
CEO, Community  
HousingWorks



**Simonne Ruff**  
(She/Her/Hers)  
**Treasurer**  
San Diego Program  
Director, Corporation  
for Supportive Housing



**Vernita Gutierrez**  
(She/Her/Hers)  
Vice President of the  
Community and Government  
Relations (CGR) Department  
at Planned Parenthood of the  
Pacific Southwest (PPPSW)



**Dr. Joel F. Trambley, MD, PhD**  
(He/Him/His)  
Program Director, Internal  
Medicine Residency, UHS  
Southern California Medical  
Education Consortium

## MISSION STATEMENT

The San Diego LGBT Community Center enhances and sustains the health & well-being of the lesbian, gay, bisexual, queer, transgender, nonbinary, immigrant, and HIV communities to the betterment of our entire San Diego region.

## VISION

At The San Diego LGBT Community Center every person feels and knows that they are welcomed, valued, and supported. As the beacon for our regional LGBTQ community, each day we actively recommit to be a more vibrant, bold, innovative, safe, and modern Center than the day before.

“As a member of The Center Board, I take pride in the outstanding programs and services offered, as well as The Center's investment in cultivating our community's capacity to lead.

— Ben Mendoza (They/Them) ”

“As a Center Board Member, I am proud to be part of an organization that found ways to continue to serve our Community through the pandemic, while preparing to be even stronger after.

— Dr. Joel Trambley (He/Him) ”

# A Message

## FROM THE CENTER'S BOARD CHAIR AND CHIEF EXECUTIVE OFFICER

### DEAR CENTER COMMUNITY,

It seems unimaginable that we have surpassed the one and a half-year mark of the COVID-19 pandemic, and all that entails – the California Governor's Stay-At-Home order, mask mandates, the creation of multiple vaccines and boosters, and deep community need for help. This past year has continued to be incredibly difficult – our lives have changed completely and there has been heartbreaking loss. The loss of human touch, of family, friends, loved ones, including over 500,000 people in the U.S. alone.

We have endured losses of community gatherings and annual celebrations, and so many have endured losses of employment and businesses and the dreams that go with them. At The Center, during fiscal year 2021 – a full year of the pandemic – we saw the impact of the pandemic, and the needs of our community have grown exponentially.

**As we have since the beginning of the pandemic, The Center is still working at full capacity to serve our LGBTQ community through this pandemic. We'd like to share some defining moments from this past fiscal year:**

- **We provided 80,424 service visits to our community representing help, connection, safety, and security to a community member in need.**
- **CRITICAL SERVICES:**
  - Our **Food Services Program** exploded – we increased those we serve at our twice-monthly food banks, and created innovative food programs like Nourishing the Community and Non-Perishables Home Delivery, and have **proudly conducted more than 14,000 service visits to community members.**
  - We provided critical housing assistance and **more than \$141,000 dollars in rental relief funds** to help community members stay in their homes. Statistics show that 40% of youth experiencing homelessness identify as LGBTQ and the majority cite family rejection as the reason they are unhoused. As an effort to combat this, we have made over **2,400 service visits to transitional age youth to The Center's Housing Programs and Services** for those experiencing homelessness.

- **Behavioral Health Services** has continued to care for and support our community's mental health, providing over **4,900 virtual individual counseling and group sessions.**

- Our **Emergency Referral and Resource Phone Line** has fielded more than 3,200 calls to help and direct our community to resources.

### • **ESSENTIAL SUPPORT:**

- Our critical and varied **Support and Discussion Groups** are still held virtually, and we've created new offerings to keep community connected, providing **more than 1,200 support groups this past year.**
- We continue to support our community's **Sexual Health and Wellness** by providing HIV testing through the pandemic, redesigned with drive-thru and walk-up options.

“At The Center, we have seen the impact of the pandemic, as the needs of our community have grown exponentially. We are here for you, as we have been for almost 50 years, and we look forward to the next 50 years of innovation, service, and community.”

— Cara Dessert, CEO

- We have increased resources and services for our Black community, **creating our Black Services Program, the first for The Center**, that includes social events, Support and Discussion groups, and referrals to additional resources, including HIV testing and PrEP navigation, and more. The Center has also re-dedicated ourselves to our anti-Black racism work and trainings internally with our staff, board of directors, and our volunteers.



- The Center's resources for our **Seniors 50+ Better** have continued and we've added new virtual groups, provided 33 laptops to seniors and training on how to navigate online discussion groups, fight isolation, stay fit, and access vital food resources.
- **Hillcrest Youth Center and South Bay Youth Center** have merged their programming during the pandemic, continuing to make a life-changing difference for LGBTQ youth with age-appropriate virtual discussion groups, one-on-one check ins, gender-affirming clothing and resources, assistance with resumes and acquiring jobs, food deliveries, and more. **In FY21, more than 2,800 service visits were provided.**
- **Project TRANS** has provided important Discussion and Support Groups to our transgender and nonbinary communities, as well as served more than 100 community members through our partnership with USD Law's Name & Gender Marker Change Clinic. Center staff have written gender-affirming letters for gender confirmation surgeries and advocated and linked clients to care including primary care, specialty HIV care and prevention, hormone replacement therapy, legal assistance, and referrals.
- **Latin@ Services** has helped with support, advocacy, housing and rental assistance, translation services for documents, referrals to legal help, food resources, health education and referrals, and crisis intervention to our Latino/a/x and immigrant communities.
- **ROBUST ENGAGEMENT:**
  - We conducted critical **Civic Engagement** work, engaging with our community for participation in both the U.S. Census and the 2020 General Election and connected with over 10,500 community members, and **produced a 96% turnout rate from the thousands of community members we talked to about voting in the 2020 General Election.** The Center also served as a 4-day Super Polling site, helping more than 1,200 community members to cast their ballot.

- We held exciting virtual events like The Harvey Milk Diversity Breakfast and a four-day reimagined Dining Out For Life® San Diego that saw The Center give back to local bars and restaurants that have been so impacted by the pandemic.

Importantly, we have continued to be a trusted messenger to our community, to lead, inform, advocate, provide services, as well as help and hope, and we look forward to reopening your reimagined Center where every single community member is welcomed, valued, and supported.

We are so proud of our Center team, and just how much we have been able to create innovative ways to serve our LGBTQ community when you needed us the most. We thank our incredible Center community, who has made this work over this past year possible. Remember, The Center is here for you, as we have been for almost 50 years, and we look forward to the next 50 years of innovation, service, and community.



Caroline (Cara) Dessert,  
Esq.  
(She/Her/Hers)  
Chief Executive Officer

Kafele Khalfani, Ed.D.  
(He/Him/His)  
Chair, The Center's  
Board of Directors



# An Update

## ON THE CENTER'S THREE-YEAR STRATEGIC PLAN

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**IN EARLY 2020, THE CENTER ANNOUNCED OUR THREE-YEAR STRATEGIC PLAN**, a plan that charts a bold vision of The Center's future. This plan, created from feedback from over 2,000 community members, volunteers, staff, and stakeholders, is our "North Star" and outlines our plans and impactful work to serve our growing and diverse community. We created a new Mission and Vision Statement and, with great intention, named our Values, Strategies, and Objectives. We are excited to provide you a recap of our Plan, and focus on two key components: Quality Valued and Community's Center.

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### VALUES

**Dignity** – Building pride, self-respect, and mutual-respect in everyone.

**Inclusion** – Welcoming and serving all members of our community.

**Compassion** – Caring about the needs of others and supporting them from a place of kindness and willingness to help.

**Respect** – Meeting, listening to, and acknowledging our community on its own terms; honoring each as a whole person.

**Equity & Equality** – Advocating for and intentionally reducing barriers to fair treatment, access, opportunity, and advancement for all our community members, inside and outside our Center.



### STRATEGIES

**Diversity** – Embrace, promote, and support our community's rich diversity in our leadership, programs, and membership.

**Services** – Provide critical life and health services.

**Support** – Support our community members through all stages of life, including coming out, transitioning, and supporting their family and friends.

**Wellness** – Enhance the quality of life and wellness of our community at all stages of life with programs and events.

**Community** – Empower community, develop leaders, advocate for social justice, and celebrate community.



### OBJECTIVES

**Critical Services** – Maintain our critical health and social-support services for the most vulnerable populations; expand to include these services for currently underserved and disengaged communities

**Essential Support** – Grow our high-quality programs that promote individual wellness, quality of life, and building community across identities and populations; intentionally develop comprehensive opportunities and access points along the entire life journey of a diverse LGBTQ community

**Quality Valued** – Measure success at The Center by the quality of the experience for clients, volunteers, donors, and staff

**Robust Engagement** – Heighten efforts to increase the number of LGBTQ people engaging with The Center

**Community's Center** – Reimagine and prepare to expand the current Hillcrest location to build a forward-looking, contemporary, multi-use, multi-building Center for the San Diego Region's LGBTQ Community

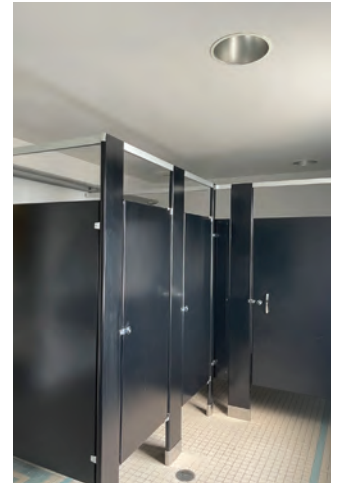
## OUR COMMUNITY'S CENTER

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During the pandemic, we dreamed of improving our main Center facility to be more welcoming, clean, and safe for everyone in our community. Today, those changes have happened or are in motion!

### IMPROVEMENTS THIS YEAR INCLUDE:

- Staff hiring is at an all-time high for The Center to better serve our LGBTQ community and ensure that our programs and services are available, and can expand, for the most vulnerable populations.
- As we emerge from the pandemic and our mostly-virtual services, we need increased feedback about our clients and community's current needs and are creating direct feedback loops and surveys to get this valuable information.
- The Center's main facility has installed a new state-of-the-art HVAC system to provide the safest air to the entire building.
- We are in the process of lobby upgrades including new flooring, new LED lighting, custom welcome station, new paint, new furniture for clients waiting for appointments, and flat screen TVs featuring Center information and events.
- The Center's heart, the main Auditorium, is in process of receiving upgrades including new flooring throughout, new sound system with wireless microphones, a wall-mounted touch screen for system navigation, and the ability to tie into the hearing loop to enhance those with T-Coil technology in assisted hearing devices.



- Restrooms on the main level have been transformed by upgrades and renovations including tile, paint, new fixtures, and more.



- Sunburst Youth Housing Project renovations include a new roof, exterior patching and stucco paint coating, new emergency doors, and replaced 43 single-pane windows that will secure the building against wind, water, noise, and pollution.

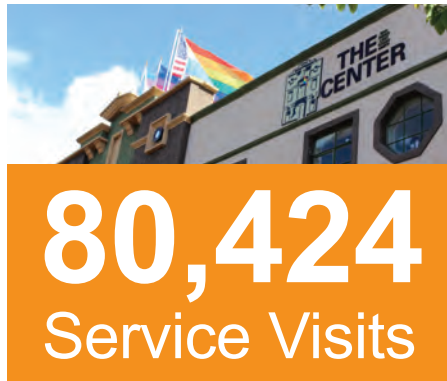
**To learn more about The Center's Three-Year Strategic Plan**, visit [thecentersd.org/strategic-plan](https://thecentersd.org/strategic-plan). To provide feedback, please email comments to [comments@thecentersd.org](mailto:comments@thecentersd.org).



# NUMBERS *in Action*

As the COVID-19 pandemic is still impacting our daily lives, The Center continues its hybrid model of virtual and in-person services. We found that as need increases, we are able to meet it and are proud that, in fiscal year 2021, The Center provided 80,424 service visits to clients and community.

These Numbers In Action are a snapshot of our service numbers, programs, and interactions during this Fiscal Year. Each visit represents help, connection, safety, and security to someone in need and shows that at The Center, whether virtually or in-person, we welcome and value every member of the LGBTQ community.



**221** HIV Tests



## Food Programs



**15,636**  
Food Service Visits

Includes our twice-a month food bank, grocery gift cards, holiday food (turkeys/ham), non-perishable food deliveries, Nourishing The Community meal partnerships, and meals provided to Sunburst clients



AIDS Drug Assistance  
Program Enrollment:

**175**



“ I attend The Center’s HIV+ support group, but was in Mexico taking care of my mother during COVID and I missed my doctor’s appointment in the U.S. The Center helped me fill out a special assistance form so I could get my medication sent to me. I was so relieved!

”





Condoms distributed  
at in-person events:

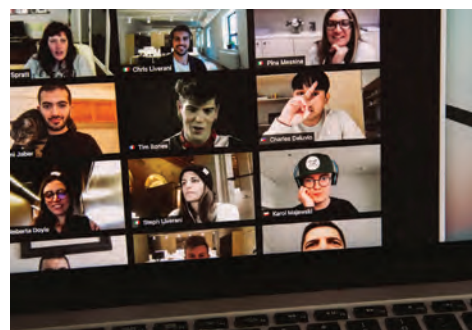
**2,444**



Face Masks distributed:

**2,227**

“ I am a 60-year old man and The Center gave me my first ever computer. Now I can attend Zoom meetings and connect with friends and family! ”



Virtual Support and  
Discussion Groups:

**1,257**

Includes Virtual Support and Discussion Groups, and those through Behavioral Health Services (BHS)

**7,612**

Log-ins/Attendees



Youth Service Visits:

**2,853**

Includes South Bay Youth Center, Hillcrest Youth Center, TransYouth, Youth Queer Leadership Council

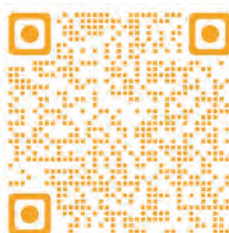
“ I joined The Center’s Youth Middle School Group Zoom a few weeks ago — I was shy at first, but now I have a place to be myself, talk with others like myself, and know I am not alone. ”



Clients connected to PrEP:

**1,313**

Includes enrollment, referrals through HIV testing, and online education and referrals



Scan to watch our One-Year of COVID-19 video from March 2021!



Emergency Referrals  
and Resources:

**3,208**



Behavioral Health Services (BHS):

**4,938**

Includes individual video and phone sessions, and attendees at group sessions



Youth Housing Service Visits:

**2,453**

Includes Housing Our Youth, Golden Hall, Sunburst Youth Housing Project, and all other housing services for youth



Free gender-affirming binders and tuckers distributed:

**67**

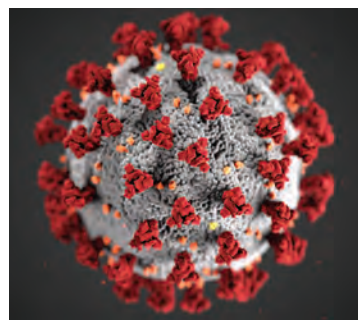
“ I came to The Center for the food bank and found it was a polling location too. I walked home to get my son so he could vote for the first time. They helped us eat and helped us vote! ”



Community Member outreach through Voter and Census advocacy:

**10,692**

“ I made a simple inquiry to The Center’s Project TRANS and my life changed — they gave me the strength and resources to start my transitioning process and you can’t imagine the weight off my shoulders. I can finally be me! ”



COVID-19 Tests in The Center’s parking lot:

**398**



# THE CENTER'S *Housing Services*

San Diego is experiencing a housing crisis and many in our LGBTQ community are experiencing housing insecurity or homelessness. 40% of youth who are unsheltered identify as LGBTQ, and we know that their lives, as well those of LGBTQ adults, are significantly harder, and that real disparities exist in housing for our community. The COVID-19 pandemic has only exacerbated this issue and our Referral and Resource Phone Line, one of our Emergency Services during the pandemic, has received an overwhelming number of calls from community members looking for help.

Whether we are responding to an LGBTQ senior facing an unaffordable rent increase, a young LGBTQ person who has been kicked out of their home, or an LGBTQ adult living in their car because they have lost their job and housing, The Center has made a difference for our community members when they really need it. During the pandemic, **The Center has given out nearly \$141,000 in rental relief**, and we have continued to advocate for more affordable and permanent supportive housing, more LGBTQ-inclusive emergency housing, wraparound services, bolder rental protections, and more resources for rental relief, no matter one's immigration status.

In FY21, we've added to our cutting-edge Housing Continuum and doubled our Permanent Supportive Housing program to include housing for LGBTQ adults, couples, and families. Many programs include case management, connection to healthcare, mental health services, benefits enrollment, HIV testing, life skills training, educational and employment support, and much more. We've also expanded our case management and professional mental health staff to work with our community members facing homelessness.

“ I called The Center as I had an accident, couldn't work, and the funds to rent my single room were dwindling. The Center linked me with United Way for immediate assistance, and when I let them know I am a veteran, they connected me with Veterans Village San Diego (VVSD) for more sustainable housing. I don't know where I would be without The Center. ”

We believe that every person deserves a home and will continue to do the work right here in our community to create housing programs and resources until that dream is realized. If you are interested in information about our Housing Services or to support, contact [housing@thecentersd.org](mailto:housing@thecentersd.org).

## Programs include:



### PERMANENT & SUPPORTIVE HOUSING

**Sunburst Youth Housing Project** — safe and supportive housing for homeless youth between 18-24, with a special focus on LGBTQ and youth living with HIV

**Karibu** — scattered-site permanent housing for those 18 and older

**North Park Senior Apartments** — San Diego's first LGBTQ-affirming affordable senior complex where The Center provides on-site case management and support services to the residents.



### EMERGENCY HOUSING & SUPPORT SERVICES

**LGBTQ Safe S.T.A.Y.** — an overnight Emergency Housing program for LGBTQ youth currently open seven nights a week

**Homelessness Prevention & Diversion** — designed to assist individuals and families in the County who are facing housing instability or are unhoused

**Project Compassion** — a tangible, action-based program that offers direct supportive resources for those experiencing homelessness

## OTHER



**Host Home Program** — identifies, screens, and trains community members known to youth 18-24 who are willing to host them in their homes

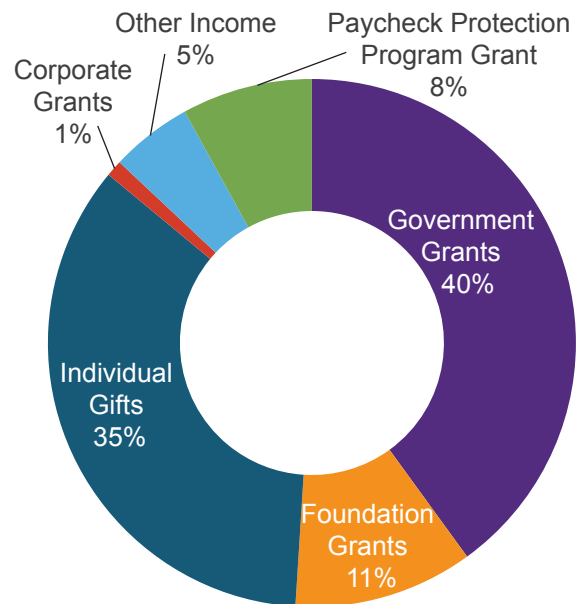


**Family Reunification Program** — seeks to reconnect LGBTQ youth with their families, while all receive counseling and supportive services

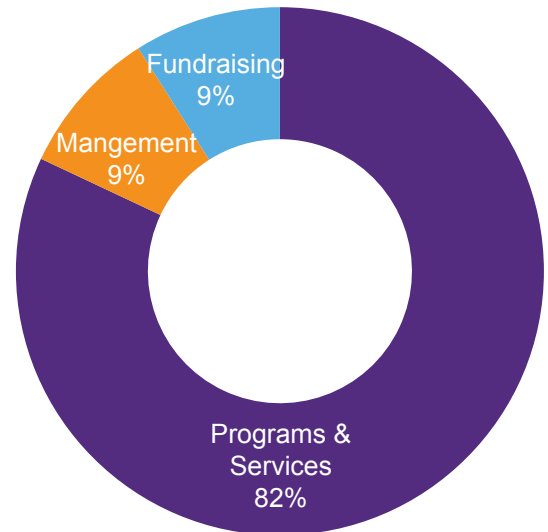
# FISCAL YEAR 2021 *Financial* STATEMENT

	JUNE 30, 2021 (unaudited)*	JUNE 30, 2020 (audited)
<b>ASSETS</b>		
Cash	5,495,692	2,893,386
Accounts receivable	95,982	361,604
Grants and contracts receivable	911,365	1,232,888
Prepaid expenses	74,158	98,885
Fixed assets, net	4,988,243	5,229,116
Endowment funds	842,759	650,673
Deposits	12,150	12,150
<b>Total Assets</b>	<b>\$12,420,349</b>	<b>\$10,478,702</b>
<b>LIABILITIES</b>		
Accounts payable	198,357	52,256
Accrued expenses	429,057	464,991
Deferred revenue	92,741	—
Accrued interest	188,000	176,000
Notes payable	3,878,746	3,878,746
Paycheck Protection Program loan payable	—	865,022
<b>Total Liabilities</b>	<b>\$4,786,901</b>	<b>\$5,437,015</b>
<b>NET ASSETS</b>		
<b>Total Net Assets</b>	<b>\$7,633,448</b>	<b>\$5,041,687</b>
<b>TOTAL LIABILITIES AND NET ASSETS</b>	<b>\$12,420,349</b>	<b>\$10,478,702</b>

## WHERE THE MONEY COMES FROM\*



## WHERE YOUR MONEY GOES\*



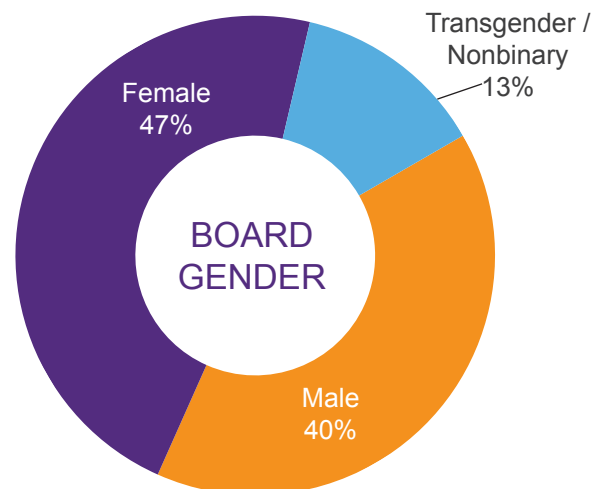
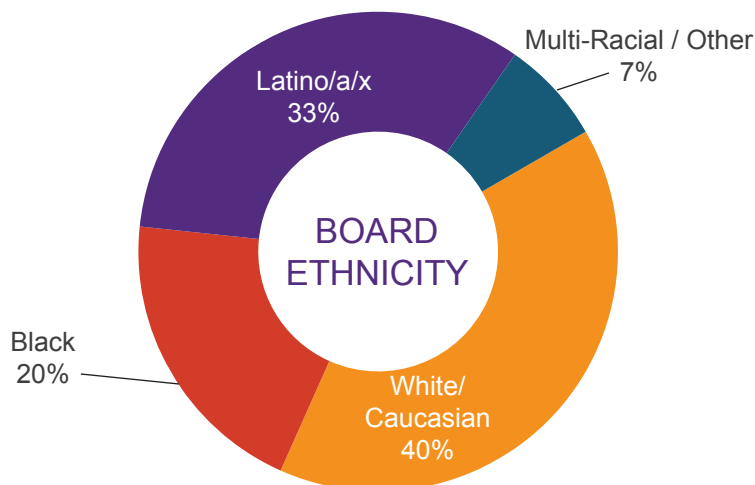
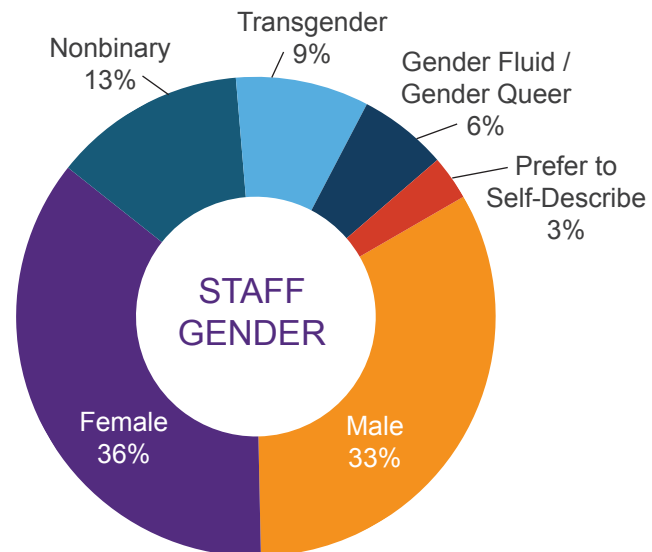
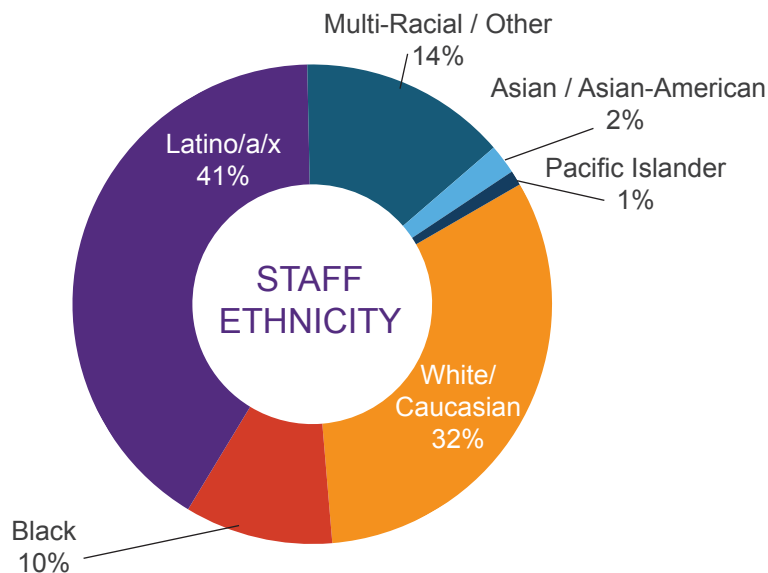
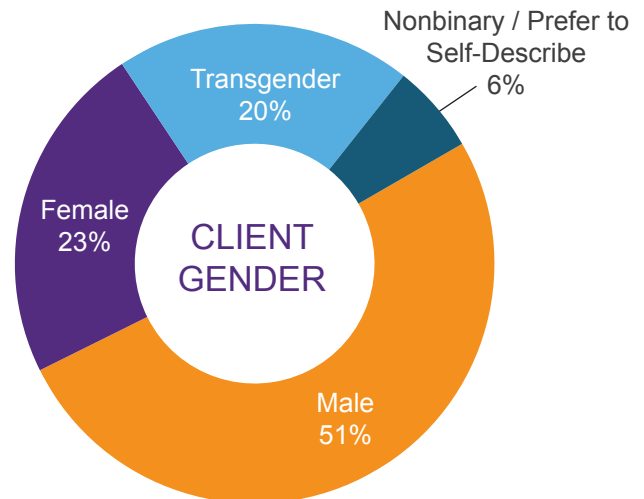
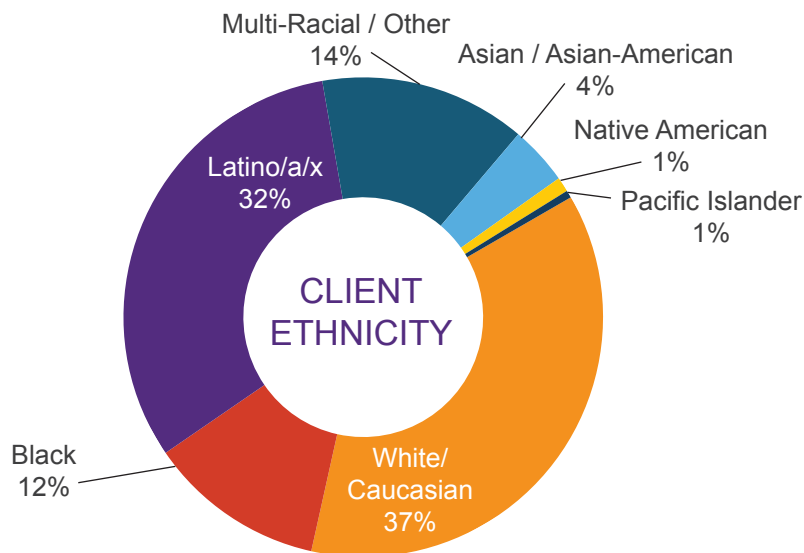
**Eighty-two cents\* of every dollar donated to The Center funds vital programs and services.**

\* These figures are based on unaudited numbers; audited financials will be available on The Center's website in December 2021.



# FISCAL YEAR 2021 *Demographics*

It is an explicit goal of all Center programs to be inclusive and representative of the diversity found in the San Diego community. Honoring, promoting, and celebrating our community's amazing diversity are central organizing principles for The Center, as well as part of our Vision Statement.



# New

## AT THE CENTER

Like so many organizations, during the pandemic, The Center has been on a journey of introspection as to how we can emerge from this pandemic as an even stronger champion for our communities. Over the past fiscal year, The Center has expanded its offerings to better serve the beautiful diversity of our LGBTQ community. Discussion and Support Groups available via Zoom.

### THE YOUTH QUEER LEADERSHIP COUNCIL

The Center's Youth Services staff created and launched The Youth Queer Leadership Council, a three-year leadership development program for youth comprised of three youth cohorts based on age, 12-13, 14-18, 19-24 and centers youth of color. The youth will learn valuable leadership, empowerment and advocacy skills, and this cutting-edge program will offer a parent or guardian component increasing family acceptance. These groundbreaking programs are how we at The Center invest in and grow the next generation of LGBTQ leaders. Contact [HYC@thecentersd.org](mailto:HYC@thecentersd.org).



“This support group has given me a community I never knew I needed. I felt really alone and never in my life thought I'd meet so many others like me. I've never felt so whole, happy, and connected to others as I do now.”



### TRAINING INSTITUTE

The San Diego LGBT Community Center is proud of our new Training Institute and that we are San Diego's leading provider of high-quality, professional trainings to assist a variety of organizations, businesses, and social services strengthen their knowledge about and skills in working with the LGBTQ community. We are grateful for the opportunities to educate and enlighten about the diversity and power of our amazing LGBTQ community, along with how to best serve and respect LGBTQ people.

Led by Director of Training & Community Education, Tiana Vargas (they/them), The Center offers many options including customized trainings to meet the learning objectives of each group's specific needs, competency trainings, one-on-one leadership coaching, brown bag lunch discussions, and LGBTQ Community Stories – all led by our knowledgeable and skilled staff members. Training topics include Providing Affirming Care to LGBTQ+ Youth, Providing Affirming Care to LGBTQ+ Communities, Gender Identity and Nonbinary Identities, Human Trafficking in LGBTQ+ Communities, and more.

If you, or your organization, are interested in booking a training or learning more, visit [thecentersd.org/training-institute](https://thecentersd.org/training-institute) or contact [traininginstitute@thecentersd.org](mailto:traininginstitute@thecentersd.org).

“The trainer provided space for an excellent, open group discussion on the use of pronouns and how to address topics that may arise in the workplace regarding sexual orientation and gender identity.”

“I learned skills in supporting LGBTQ community, such as the importance of pronouns. Also, some changes we can make in our office to help our LGBTQ community feel safe and welcome.”





## LESBIAN CAFÉ

Join us as we create a welcoming community for women 50+ to connect, talk, and make new friends. This virtual meeting space is designed for you and by you. For information and topics, email [seniors@thecentersd.org](mailto:seniors@thecentersd.org).

## THE 2ND AC+ VILLAGE

A program to support older adults living with HIV to enhance their well-being, social engagement, and improving their ability to access support services through utilizing the Village Model. This is the first program of its kind in the United States that has been applied to people living with HIV. The Center is proud to be a part of this project in partnership with UCSD. To join or for more information, contact [seniors@thecentersd.org](mailto:seniors@thecentersd.org).



## BLACK SERVICES

The Center is proud to announce the creation of our Black Services Program that will provide dynamic programming and direct services for the Black LGBTQ community. In addition to social events, community connection, and Support and Discussion Groups, community members will be able to receive medical and non-medical case management, information, and referrals to additional resources, including HIV testing and PrEP navigation, and more. This crucial program will be run by our full-time Black Services Program Coordinator, with support from our Services Integration team.

The Center's Black LGBTQ Community Advisory Committee (BLCAC), launched in 2019, has moved forward on a series of priorities to better serve the Black LGBTQ community, including creating this dedicated Black Services Program. We are incredibly grateful for their leadership and to every single Black community member who shared feedback and dialogued with us over the last two years. We look forward to continuing to build this program, together and we know there is much more work to do to support and serve our San Diego Black LGBTQ community so that every person feels and knows that they are welcomed, valued, and supported. For ways to get involved at The Center, details on specific services and programming within Black Services, as well as external resources for the Black LGBTQ community, email [comments@thecentersd.org](mailto:comments@thecentersd.org).



“ I am originally from Africa and moved to California over a year ago. I've always felt excluded from LGBTQ Centers and thought of them as white-only spaces. I took a leap of faith and decided to attend The Center's "Let's Talk Tuesdays" event. I was excited to be in community with other Black queer people and learn about all of the different resources and services that The Center has to offer. ”

# Advocacy & CIVIC ENGAGEMENT

Throughout FY21, The Center's Advocacy & Civic Engagement team worked on major initiatives, despite pivoting from in-person advocacy to a hybrid model. The Center's values include increased housing and rental assistance/relief, reimagined public safety, and equity for all of San Diego's communities.

## Ensure our LGBTQ community was counted in the 2020 Census

Our first major campaign was ensuring that everyone had participated in the 2020 Census. Initial response rates showed a risk of low participation, therefore losing billions of dollars in federal funds, and limiting our political representation. The Center helped increase the response rate to 73.9%, the largest response rate of any county in the state:

- Sent over 100,000 text messages and held over 6,000 phone conversations to Center supporters reminding them to participate
- Held online trainings with over 1,000 participants and connected with over 200,000 followers over social media

## Reimagining Public Safety

We continued our role as a founding member of the Coalition for Police Accountability and Transparency (CPAT), "a group of diverse community, faith and labor stakeholders who are committed to working for justice, accountability, divestment from policing, and investment in non-police alternatives." This work is critical to our community when we see statistics like these in San Diego:

- LGBTQ people were arrested without a warrant at a 54% higher rate than their non-LGBTQ peers.
- The highest search rates are for Black and Latino/a/x community members who police perceive to be LGBTQ.
- LGBTQ people had force used against them during a police stop at a 33% higher rate than their non LGBTQ peers.

The Center is working closely with CPAT to strongly advocate implementing concrete and transparent policy changes for the San Diego Police Department, including more restrictive use of force policies, banning consent searches and stops for equipment and traffic violations, and addressing anti-Black, anti-Latinx, and anti-LGBTQ bias in policing.

## Ensure the LGBTQ community turned out to vote, and could vote at The Center

Voter engagement is a core component of our work and it is important that we maintain our status as a polling location to ensure that our LGBTQ community members are empowered to vote in a space where they feel welcomed and respected. Leading up to the 2020 election, we were able to:

- Attempted to contact 41,216 voters via text, phone call, mail or email, and complete 5,476 conversations with voters who planned to vote
- 96% of the voters we spoke to voted in the Presidential Election
- Welcomed over 1,200 voters to The Center to cast their ballot

## Ensure the Center's values were present in City and County FY22 budgets

Throughout the COVID-19 pandemic, The Center, along with our coalition partners, advocated for services in the FY22 budgets at the City of San Diego and County of San Diego. Milestones include:

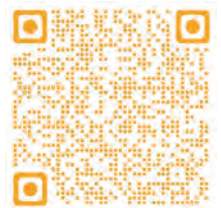
### CITY OF SAN DIEGO

- Advocated for and won the full funding of San Diego City Libraries, and the Commission on Police Practices
- Advocated for and secured an additional \$100 Million in Emergency Rental Assistance

### SAN DIEGO COUNTY

- Advocated for and won:
  - Full funding for a Syringe Services Program, providing an additional tool to end new HIV transmissions
  - \$5 Million from the American Rescue Plan Act (ARPA) funding for LGBTQ affirming Housing and support services
  - The creation of the Office of Immigrant and Refugee Affairs and the Department of Homeless Solutions
  - \$5 Million for the Immigrant Rights Legal Defense program and \$11 Million for the expansion of the Mobile Crisis Response Teams

“ I brought my grandma to vote for the first time at The Center — she is disabled so they wheeled out the voting device to their car. It was also touching to come to vote together and we were so excited! ”



Watch our  
Vote video!



# SIGNATURE *Events*

The Center's Signature Events are a great way to make new friends, connect with community, and also support vital programs and services that The Center provides for our LGBTQ community. For information and updates on the impact of the COVID-19 pandemic on our events, visit [thecentersd.org/signatureevents](https://thecentersd.org/signatureevents).



## AIDS WALK & RUN SAN DIEGO (AWSD)

September 2020

This four-day event brought community together for San Diego's largest HIV/AIDS fundraising event that remembers those who have been lost to the disease and raises funds to support the more than 18,000 San Diegans living with HIV/AIDS.

This past year required us to reimagine three of our Signature Events, but still hosting them with as much fun, impact, and community spirit as ever!



**DINING OUT FOR LIFE  
SAN DIEGO**



**DINE OUT.  
TAKE OUT.  
END HIV.**

Don't miss The Center's 15th Annual Dining Out For Life® San Diego! Join us from **Thursday, April 29 through Sunday, May 2** where you can participate safely and Dine Out, Take Out, and Fight HIV. This year's goal is to support our local restaurants and help them recover from the pandemic and raise critical funds for The Center's HIV Services and Prevention Programs.

**4 Day Event!**

**APRIL 29 - MAY 2, 2021**

[thecentersd.org/DOFL](https://thecentersd.org/DOFL)

Visit [thecentersd.org/DOFL](https://thecentersd.org/DOFL) for the full list of participating locations.

## DINING OUT FOR LIFE® SAN DIEGO (DOFL)

April 2021

Each year, thousands of San Diegans Dine Out to Fight HIV in this international fundraising event. Last year's DOFL event saw restaurants and bars across San Diego County pledge to donate a percentage of that day's food and liquor sales to benefit HIV/AIDS services and prevention programs at The Center. Many locations had reduced capacity, so for safety of diners and to help our local restaurants suffering during the pandemic, we extended this event to four days including breakfast, lunch, dinner, drinks, dessert, and more!

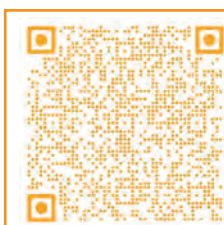
# SIGNATURE *Events* CONTINUED



## THE HARVEY MILK DIVERSITY BREAKFAST

May 2021

Established by Nicole Murray Ramirez, Robert Gleason, and Dr. Delores Jacobs in 2009, The Harvey Milk Diversity Breakfast is usually held in-person with over 1,000 diverse attendees. This 13th annual celebration morphed into a free virtual community event featuring a memorial to influential civil rights activist Harvey Milk, appearances by civic and community leaders, spoken word performances by youth, thanks to our community partners, and a pronoun tutorial. Proceeds benefitted the social services programs of The Center.



Watch The 2021 Harvey Milk Diversity Breakfast!



We look forward to bringing back these two exciting Signature Events in 2022!

## TANTRUMS & TIARAS

February

Tantrums & Tiaras is an event like no other! A high-quality spoof of beauty pageants complete with extravagant costumes, divine entertainers, and a "talent" showcase. Local companies sponsor male contestants, none of whom have any pageant experience, as they compete to be crowned the next community Queen! In collaboration with Mo's Universe Group, it's an evening of wigs, glitter, and hilarity, all for a great cause! Join the fun and cheer for your local favorites. Proceeds benefit the programs and services of The Center. Join us in 2022 for this exciting and entertaining event!



## PACHANGA DE FRIDA (HAPPY BIRTHDAY FRIDA)

June

Each year, The Center celebrates the birthday of Frida Kahlo, commemorating the legendary life of one of the most influential Mexican painters of the mid-twentieth century. Guests enjoy live music, multiple art exhibits by local Latin@ artists and vendors, a Frida look-alike contest, great food, and tequila! Proceeds benefit Latin@ Services at The Center. Stay tuned for more information for 2022!



# EVERY DOLLAR *Matters!*

## Thank you to our Center Donors

The San Diego LGBT Community Center gratefully acknowledges those who gave between July 1, 2020 and June 30, 2021.

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From the board of directors and staff of The Center, we sincerely thank all of our donors who help us accomplish our mission. Every donor and every dollar matters. **The previously listed names include all donors who contributed at least \$500 during the 2021 fiscal year (July 1, 2020 through June 30, 2021).** We have made every effort to ensure the accuracy of this information and sincerely apologize for any misspelling or incorrect information found on this donor list. If we made any errors, please contact [development@thecentersd.org](mailto:development@thecentersd.org) or call 619.692.2077 x247.

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# Thank You

## Thank you to all our wonderful volunteers for your hard work and dedication.

The Center is fortunate to have an amazing team of dedicated volunteers. Despite our Volunteer Program being on hold due to the pandemic, we celebrate their generous spirit and look forward to welcoming them back. The Center gratefully acknowledges those who have volunteered from July 1, 2020 - June 30, 2021 and the total number of active, periodic, and episodic volunteers. For information on the volunteer program, visit us at [www.thecentersd.org/join-us/volunteer/](http://www.thecentersd.org/join-us/volunteer/).

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Mayra Avendano	Mark Chen	Francisco Gomez
Yolanda Bagtas	Katie Connellan McClaren	Maddy Goodman
Ryan Bailey	Danielle Connor	Patricia Gordon
Hayes Balfour	Cynthia Cota Ponce	Michaela Griffin
Kelly Barrett	Shane Cricket	Jose Gutierrez
Gavin Bartholomew	Brennan Crowe	Matt Hammond

**Total number of volunteers: 255**

**Total number of volunteer hours: 2,364**

**Monetary value of volunteer hours: \$67,469**

Kristin Bauman	Kal Crowe (Wilson)	Marty Hancock
Adrian Belmes	Cat Crowley	Cody Hanford
Janelle Bense	Todd Dameron	William Harrer
Holliann Bergin	Zachary Davina	Lori Harrison
Nicolette Biagi	Jewel Davis	Cathy Hemphill
Sara Bohjanen	Victor de Cos	Horacio Hernandez
Steven Bolin	Yvette Deas	Ruth Hinckfuss
Patricia Boman	Anthony DeBenedetto	derek howard
Michael Bowler	Larisa Del Castillo	Crystal Hsu
Christopher Boyle	JD Del Rosario	Jason Huang
Rachel Bradford	Edmond Delasalle	Jack Hughes
Liz Brekke	Alan Des Roches	Caroline Ibarra
Jacqueline Bridenbaker	kendra Deselms	Marlissa Ivers
Matt Brown	Ria Diddee	Deila Jacobo
Jim Browning	Craig Doede	Ari Jacome Lopez
Tony Brumfield	Cole Dominguez	Kevin Jimenez



## THANK YOU TO OUR WONDERFUL VOLUNTEERS

Jenny Johnson  
Brittany Jones  
Christa Jones  
Jensine Junus  
Tatjana Juskov  
Michael Kaiser  
John Keasler  
Benjamin Kennedy  
Kyle Klatt  
Brandon LaFoy  
Dylan Landon  
Nikki Lane  
Jo Laurent  
Kayla Lawhorn  
Nicole Le  
Elaine Lewis

Megan Nelson  
Mark Newsome  
Grace Nguyen  
Jordan Nguyen  
Kyle Okamuro  
Eduardo Ortega  
Natalie Ortiz  
Albert Padilla  
Danielle Parral  
Rena Pazienza  
Aiza Pedregon-Abbott  
Jamie Pelusi  
Krystal Penick  
Adrienne Perez  
Orlando Perrera  
Jayme Peterson

Michael Searfoss  
James Sharkey  
Abe Shklar  
Kathleen Short  
Emma Simons-Araya  
Dana Smith  
Adam Snyder  
Christopher Spurling  
Jenna Stelmar  
Kevin Stewart  
Sierra Stillwater  
Maddie Sumner  
Kent Swedell  
Ren Tannenbaum  
Jennifer Tasarz  
John Tibbals

“ This is a great place helping everyone.  
I was proud to volunteer there. ”

Colleen Leyden  
Stella Li  
Jake Limon  
Oscar Linn  
Elijah Liu  
Edwin Lohr  
Vanessa Lopez  
Luis Macias  
Fabian Maes  
Zaquia Mahler Salinas  
Amanda Majarian  
Edwina Marchenko  
Zoe Marks  
Kristen Martin  
Alli Martinez  
Edward Matthews  
Angelle Maua  
Marc Maynard  
Taylor McBride  
Andrew McElvein  
Grace McGuire  
Paris McKinnell  
Xzavior Mcneal  
Daniel Medina  
Jaime Menchaca  
Isabel Mesa  
Wendolyn Molina  
Coyote Moon  
Matt Morscheck  
Christian Mota  
Leo Mrad  
Ladan Nazari  
Kevin Nelson

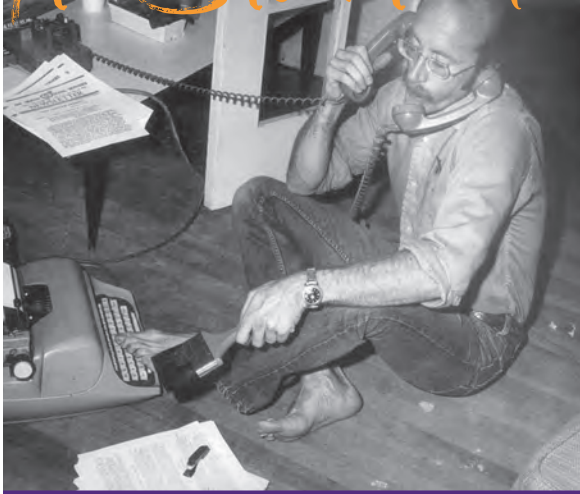
Cheryl-Anne Phillips  
Guilherme Pinto  
Alyssa Puente  
Brie Purcell  
Ramona Rae  
Kaiya Rainbolt  
Sandra Ramirez  
Ladarius Regala  
Bi-Mia Reid  
Jennifer Restle  
James Riggins  
Brian Ringer  
Al Rios  
Hailey Rittershofer  
Jake Roark  
Abigail Robles  
Renzo Rocchegiani  
Daniel Rodriguez  
Joe Rodriguez  
Michelle Rodriguez  
Bárbara Rodríguez  
Celeste Romano  
Ryan Ronan  
Valerie Rosas  
Neil Rothschild  
Hailey Rowe  
Alfredo Ruiz  
John Sabourin  
Lem Salao  
Roger Sanchez  
Albert Santibanez  
Sabira Sarwari  
Maureen Scahill Cantrella

Nancy Toba-Laba  
Kate Tolan  
Camille Torre  
Christopher Tran  
Zachary Triplett  
Angela Troska  
Lee Turner  
Brian Urban  
Christina Valdez  
Ray Valenzuela  
Kai Vang  
Daisy Varela  
Tamra Ward  
April Wateska  
James Weber  
Amanda Weinberger  
Bridget Weisz  
Diego Wells  
Jeremy Wells  
Nic White  
Steve Wichmann  
Elia Wiese  
Chris Williams  
Lorenz Williams  
Greg Wilson  
Nik Wilson  
Randy Wolter  
Susan Wong  
Rujia Xie  
Hannah Xu  
Larry Yip  
Emily Yost



For more information  
on volunteering, contact  
[volunteer@thecentersd.org](mailto:volunteer@thecentersd.org).

# It Started With...



**In 1971** our world was a very different place. Being “out” simply wasn’t an option for many. Just being a member of the LGBTQ community could be dangerous, and there was no place to turn for help. We are proud of the history of The Center’s service and the strides it continues to make to be a more inclusive, welcoming, and safe space for the entire diverse LGBTQ community.

Originally just an answering machine in a borrowed closet that served as a lifeline for those looking for compassionate connection, it is now one of the largest and most vibrant LGBTQ Community Centers in the nation. We provide our community with more than 80,424 direct service visits each year with programs including Behavioral Health Services, Black Services, Family Services, Latino/a/x Services, Men’s and Women’s Services, Seniors 50+ and better, Transgender, Nonbinary, and Youth Services. We also offer Support Groups, Advisory Councils, Community Engagement and Outreach Programs, a continuum of Housing Services, and more.

## THE CENTER’S PROGRAMS & MILESTONES

### 1971-1972

The initial 1971-1972 Planning Committee for what would become The Center included Patricia Byers, Thom Carey, Patricia Cluchey, Peggy Heathers, Jess Jessop, Clint Johnson, Bernie Michels, George Murphy, Jerry Peterson, Gary Rees, John Senter, Jerry White, John Eberly, Gary Gulley and Cynthia Lawrence. The Chair of the Planning Committee was Bernie Michels



**1973** The Center for Social Services was incorporated as a 501c3



**1980** The Center for Social Services became the Lesbian and Gay Men’s Community Center

### 1981

Diagnosis of the first case of HIV disease in San Diego County

### 1998

The Behavioral Health Services RVTIP program received credentialing, and became one of the first same-sex domestic violence programs in the nation



### 1999

The Lesbian and Gay Men’s Community Center moved from Normal Street to Centre Street and began plans for renovations



### 2000

The Hillcrest Youth Center opened its doors and became a critical resource for LGBTQ youth in San Diego

### 2001

Dr. Delores A. Jacobs named interim Executive Director June 2001 and is selected as Executive Director in January 2002. Jacobs serves a historic, 17-year tenure as the longest serving chief executive, and retired on June 30, 2018



### 2001

The David Bohnett Cyber Center opened

### 2001

The Public Policy department was established after the No on Prop. 22 campaign



### 2002

The Lesbian and Gay Men’s Center was renamed The San Diego Lesbian, Gay, Bisexual, Transgender Community Center



## 2003

The Women's Resource Center was established, providing LBT women and their allies access to important health and social resources and referrals

## 2003

AIDS Walk & Run San Diego returned to The Center as a Center program



## 2003

Senior Services and 50 and Better Together were established, providing important health, financial and social resources for LGBTQ seniors

## 2004

Under the leadership of Dr. Delores Jacobs and Robert Gleason, The Community Leadership Council was established, bringing together more than 40 LGBTQ and allied community organizations each month to address the needs of the community



## 2004

Latin@ Services was established, providing a culturally-affirming drop-in space, support groups, and social programs for LGBTQ Latin@s and their families



## 2004

The Wall of Honor was established, honoring community members and allies who have had a significant positive impact on the San Diego LGBTQ community



## 2006

Sunburst Youth Housing Project opened, providing supportive housing for 23 unhoused LGBTQ and HIV+ youth, ages 18-24

## 2007

The Center Advocacy Project was established, a nonpartisan 501(c)4, whose mission is to secure equal civil and human rights for the LGBTQ and allied communities through public education and issue advocacy



## 2007

Family programming was re-established at The Center, providing programs and services for LGBTQ-headed families and those considering parenthood



## 2008

The Equality Voters program was established to encourage community-wide voter registration and full, non-partisan, participation in elections

## 2009

Nicole Murray Ramirez, Robert Gleason, Dr. Delores Jacobs, The San Diego LGBT Community Center, and a broad coalition of civic and business leaders established the first Harvey Milk Diversity Breakfast. Since then it has grown to become one of the largest, most diverse events of its kind, bringing together more than 1,000 San Diegans annually

## 2010

Engage San Diego was established, forming a nonprofit network of local civil rights, social justice, health and environmental organizations focused on nonpartisan civic engagement



## 2010

The Center became a monthly distribution site for the San Diego Food Bank

## 2011

Senior Housing Needs Assessment completed



## 2012

Founded by CEO Dr. Delores Jacobs, Young Professionals Council (YPC) is a program of The Center that fosters a culture of diversity, service, leadership, advocacy and camaraderie among emerging LGBTQ leaders in the San Diego region, typically between 21-40 years of age. Through a service learning model that expands on people's leadership and network, members have the opportunity to get plugged into and grow within The Center and the LGBTQ justice movement at large.

## 2012

The Benjamin F. Dillingham, III and Bridget Wilson LGBT Veterans Wall of Honor, first envisioned by Nicole Murray-Ramirez, and co-created by CEO Dr. Delores Jacobs, was established in 2012 to honor and celebrate LGBTQ veterans who have served our country

## 2012

The Center began working with Community Housing Works to establish an LGBTQ-welcoming affordable senior housing project in San Diego



## 2013

Project TRANS was established to provide services designed specifically for San Diego's transgender, nonbinary, and gender nonconforming community





## 2014

The #BeTheGeneration campaign launched, with the goal of ending new cases of HIV within a decade



**2016** The #BeTheGeneration TRANS campaign launched



**2016** Construction begins on The North Park Senior Apartments, an affordable LGBTQ-welcoming housing project

## 2017

The Center's Youth Services opened the South Bay Clubhouse, a weekly drop-in space for LGBTQ youth in Chula Vista, which in 2019 became South Bay Youth Center

## 2017

At The Center's 45th Anniversary Gala, a \$2 million dollar matching campaign opportunity was announced



## 2017

Dr. Delores Jacobs announced her intended retirement from The Center. Through more than 200 interviews and focus groups, feedback was solicited regarding characteristics sought in the new Center chief executive, led by Board Co-Chair Joyce Rowland



**2018** The LGBTQ-welcoming affordable senior housing project opens



## 2018

The Center Board announces selection of Caroline (Cara) Dessert, Esq. as the next Center Chief Executive Officer effective July 1, 2018



## 2018

The Center reaches \$2 million goal with unprecedented community support, matching donors Ron Bowman, with his husband Stan Zukowsky announce a second gift of \$1.65 million to pay off mortgage for the Centre Street building in spring of 2018



## 2018-19

The Center embarked on the first border campaign to ensure that legal services, case management, and humanitarian relief were provided to LGBTQ and HIV-positive asylum seekers who arrived at the Mexican/U.S. border



**2019** The South Bay Youth Center (SBYC) opens in Chula Vista to support LGBTQ youth 10-24 and their families in need of resources in South County

## 2019

The Center embarks on a Strategic Planning process, engaging a wide variety of community stakeholders to strive to serve our growing and diverse community and ensure that we maximize our organization's resources to best continue to fulfill our mission in the years ahead



## 2019

The Center expands its housing program to an entire housing continuum, including the new LGBT Safe S.T.A.Y. Program for LGBTQ youth.





## 2019-2021

In an effort to better serve the Black LGBTQ community, The Center held a Town Hall in 2019 for the Black LGBTQ community that led to initiatives including: the formation of the Black LGBTQ Community Advisory Committee; the creation and hosting of Brave Space – a peer-led discussion group; helping the San Diego Black LGBTQ Coalition to obtain its own 501(c)(3) status, serving as the fiscal agent, free of charge, for an interim period; provided training opportunities for Center board, staff, volunteers, and donors on anti-Black racism and on how to be better allies to the Black LGBTQ community; and the Center’s Board of Directors voted that, while welcome when unarmed and out of uniform, armed, uniformed law enforcement officer are not allowed at Center facilities and events, unless as a last resort or true emergency because uniformed presence can be a barrier to services for many LGBTQ people.

In 2021, as a next step in our commitment to the Black LGBTQ community, The Center announced the creation of a Black Services Program that will provide dynamic programming and direct services for the Black LGBTQ community including social events, community connection, Support and Discussion groups, medical and non-medical case management, information, and referrals to additional resources, including HIV testing and PrEP navigation, and more.



**2020** The Center’s Advocacy and Civic Engagement work includes the 2020 Elections and 2020 U.S. Census campaigns with outreach and dedicated and targeted campaigns to our community



## 2020

The Center closed its doors for in-person services due to the COVID-19 pandemic on March 20, 2020 and postponed two major fundraising events: Dining Out For Life® San Diego and The Harvey Milk Diversity Breakfast. The Center is currently providing Emergency Services: Emergency Referral and Resource phone line, Behavioral Health Services via Zoom Healthcare, Individual Program Meetings and Check-Ins via Zoom, Virtual Support Groups, Critical Housing needs, Healthcare services including health care enrollment assistance and HIV testing, and Food Resources.



**2021** The Center launches the Training Institute providing high-quality, professional trainings to assist organizations strengthen their knowledge and skills in working with the LGBTQ community, as well as how to best serve and respect LGBTQ people.



## 2021

The Center’s Youth Services staff created and launched The Youth Queer Leadership Council, a three-year leadership development program for youth comprised of three youth cohorts based on age, 12-13, 14-18, 19-24 and centers youth of color.



## 2021

The Center launches a new website that is user-friendly, easy to navigate, and more intentionally showcases specific programs targeted to our LGBTQ community.



## 2021

The Sunburst Youth Housing Project, that also houses Safe S.T.A.Y. an overnight emergency housing program for LGBTQ youth, received much needed renovations including new windows, cool-flat roof system, exterior patching and paint.



**2021** Marking the one-year of the COVID-19 pandemic, The Center holds a community ofrenda to honor those we lost.

“ I appreciate all that The Center has given and still actively gives, to the community at large. Many thanks to all who work there on behalf of some of the most vulnerable people in our county. ”

## THE CENTER LOCATIONS

### CENTRE STREET – HILLCREST

**Mailing Address**

PO Box 3357  
San Diego, CA 92163

**Street Address**

3909 Centre Street  
San Diego, CA 92103  
Phone: 619.692.2077  
Fax: 619.260.3092

**Hours of Operation:**

Monday-Friday 9am-9pm  
Saturday 9am-7pm

### HILLCREST YOUTH CENTER

1807 Robinson Ave, Suite 106  
San Diego, CA 92103  
Phone: 619.692.2077 x122

**SUNBURST YOUTH  
HOUSING PROJECT**

Phone: 619.692.2077 x124

**Hours of Operation:**

24 hours a day, 7 days a week

### SOUTH BAY YOUTH CENTER

1180 3rd Avenue, Suite C1  
Chula Vista, CA 91911  
Phone: 619.692.2077 x212

**REFERRAL AND  
EMERGENCY RESOURCE  
PHONE LINE**

619.800.4252 from 9am-4pm  
619.800.4216 from 4pm-9pm

*The Center hours and locations have been impacted by the COVID-19 pandemic.  
Please visit our website at [www.thecentersd.org](http://www.thecentersd.org) or call 619.692.2077 for more information.*



**The San Diego Lesbian, Gay, Bisexual, and Transgender Community Center, Inc.**

(d.b.a., The Center) is one of the largest and most vibrant LGBTQ community centers in the nation. Functioning as the San Diego LGBTQ community's anchor organization, The Center is led by an 11-member board of directors, employs more than 75 paid staff, and utilizes more than 1,200 community volunteers to achieve its twin goals of promoting LGBTQ health/wellness and human rights. The Center provides targeted programs and services to the full diversity of the San Diego LGBTQ community, including lesbian, gay, bisexual, queer, transgender, nonbinary, immigrant, and HIV communities to the betterment of our entire San Diego region. Last year, The Center provided more than 80,424 direct service visits to San Diego community members, and through its events, activities, and advocacy, touched the lives of thousands more.

[www.thecentersd.org](http://www.thecentersd.org)

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